

## JOIN OUR REGISTRY!

*Our Mission is to enhance the availability and quality of In-Home Supportive Services and personal assistance services. To assist those consumers who need help with their daily essential tasks with the purpose of helping them to remain safely in their own homes.*



### ADULT SERVICES

IHSS

PUBLIC AUTHORITY

ADULT PROTECTIVE  
SERVICES

1111 San Felipe Rd.,  
Suite 205

Hollister, CA 95023

Office: 831.634.0784

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# *Public Authority for In-Home Supportive Services*

San Benito County  
Public Authority for IHSS  
1111 San Felipe Rd., Suite 205  
Hollister, CA 95023  
831.634.0784

*“Home is where the heart is.”*



## What is Public Authority?

The Public Authority manages a Registry to help and serve consumers in San Benito County. The Public Authority Registry will assist eligible consumers to help find potential providers who are willing to work and provide essential care for IHSS consumers.

The Public Authority Registry is a referral and voluntary service. A process which IHSS consumers are in need of assistance and registry providers are in need of employment can be “matched” in attempt to deliver In-Home Supportive Services.

The Public Authority is also responsible for all IHSS providers to have all required documents and the provider enrollment process completed.

## WHAT IS IHSS?

In-Home Supportive Services (IHSS) program provides services to qualified aged, blind, and/or disabled individuals. The goal of this program is to allow people to remain safely in their own homes and avoid the need for out of home care. IHSS is a county-administered and Medi-Cal based program who pays a family member or a homecare registry to assist individuals for IHSS authorized services.

An IHSS Social Worker will set up an appointment to meet with you at your home and will assess the types of services you may need and how often you will need services in good and bad days. During your home visit the IHSS Social Worker will talk with you about any medical conditions, living arrangements and any help you might be getting from your family, friends or others.

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**If you are eligible for IHSS Services and need a Registry Provider. Complete a Consumer Registry Application or call Public Authority at 831.634.0784.**

## PUBLIC AUTHORITY REGISTRY IS HERE FOR YOU!

### *Need help finding a Registry Provider?*

Public Authority staff can assist you with finding an Individual Provider (IP) by generating a customized list of providers who can best fulfill the consumer’s needs, preferences & availability.

The consumer is the *employer*. Once you choose a new provider you are responsible to hire, train and supervise the provider. Also, the consumer has the right to terminate the provider, if the provider does not follow through and does not comply with the IHSS rules and regulations.

A potential Registry Provider (IP) has successfully completed the following steps:

- a. Completed a Registry Provider Application
- b. Submitted and Passed References
- c. Attended an Orientation
- d. Submitted fingerprints, undergo and Passed a Criminal Background Check by the DOJ

*“Caring for others is a rewarding job.”*