

SAN BENITO COUNTY

WORKFORCE DEVELOPMENT BOARD

Workforce Innovation and Opportunity Act

LOCAL PLAN BIENNIAL MODIFICATION

PROGRAM YEARS 2017-2020



America's **JobCenter**
of CaliforniaSM

The San Benito County America's Job Center is a proud partner of America's Job Center of CaliforniaSM network

SAN BENITO COUNTY WORKFORCE DEVELOPMENT BOARD

Local Plan Two-Year Modification

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San Benito County Workforce Development Board

Local Plan Biennial Modification

1. Collaboration with the CalFresh Employment and Training Program and Strengthened Partnership with San Benito County Health & Human Services Agency

The San Benito County Workforce Development Board (WDB) has had a long-term organic partnership with the San Benito County Health & Human Services Agency (HHSA) for the integration and collaboration of services to the low-income community including those receiving CalFresh services and those participating in the County's Employment & Training Program (E&T Program). The WDB falls under the County governance structure and directly under HHSA which is the reason why the WDB has a true partnership with HHSA. Over the years, the HHSA has had a seat on the WDB and has been an active participant and advocate for welfare to work programs and the E&T Program. For the last 8 years, the WDB has been operating the HHSA's CalWORKs subsidized employment programs and over the last three years, the WDB has operated the E&T Program benefiting the General Assistance population and for clients attending Gavilan College for their Fresh Success Program. For FY 2018/2019, HHSA applied for the Fresh Success Program and not for the services benefiting the General Assistance Population. HHSA is presently not providing the Immigrant and Refugee Program's employment services. The WDB has approached HHSA to work collaboratively to implement this program in San Benito County.

a. Braiding resources and coordinating service delivery for people receiving CalFresh to participate in workforce services

The WDB understands and values the work of on-site and off-site partners for braiding, integrating and leveraging resources for CalFresh participants in workforce services. As participants are referred to the America's Job Center of California (AJCC), they meet with the Vocational Assistant who provides an overview of the menu of services that are offered. They are then scheduled an orientation of the programs offered not only by WIOA staff, but from all program partners. Once participants go through the eligibility process, they are enrolled in their program of choice including vocational training, work experience or on-the-job training to prepare them in high demand and high paying jobs and careers. The Employment Counselor provides case management services, maintains contact with the training entity, links participants to other services and provides on-going support.

b. How do local/regional partners identify and partner with organizations that serve CalFresh populations and strategies for leveraging existing resources

The WDB is very proud of its success in partnering with an array of organization that serves the different populations including CalFresh participants. For the last three years, the CalFresh E&T Program was being operated at the AJCC by WDB staff. The program provides job readiness, job search assistance, and other supportive services. The menu of services offered by the program and by established partners provides leveraged opportunities. For example, a CalFresh participant in need of housing assistance can conveniently be referred to the Community Action Agency (CAA) that is located at the AJCC. A CalFresh participant who may receive rental assistance for one year can easily leverage approximately \$20,000 in

assistance. The CAA also provides utility assistance, weatherization services, emergency shelter and other supportive services. Other on-site partners that also serve CalFresh participants include TANF, EDD, Community Services & Workforce Development, Whole Person Care, Peninsula Family Services and the Department of Rehabilitation. The facilitation of monthly partner trainings and partner meetings are part of the culture of the AJCC which creates a venue for increased communication and improved service delivery strategies and increased leveraged services. Our AJCC partnership model works and is highly regarded as an efficient model.

c. **Workforce services available to CalFresh participants funded by local/regional partners:**

All workforce services provided at the AJCC are available to CalFresh and E&T participants. The WDB has established the Priority of Service Policy to ensure that low-income individuals are given priority to receive workforce services. The policy gives priority to those receiving public assistance such as CalFresh participants. The services include job readiness training, job search assistance, vocational training, work experience, Trade Adjustment Act Program and on-the-job training. For common CalWORKs clients, the Expanded Subsidized Employment Program (ESE) is also available to CalFresh participants. In addition, supportive services are available by partnering agencies such as rental assistance, rapid rehousing, utility assistance, youth services/enrichment scholarships, weatherization services, transportation assistance and disability advocacy services. Under the leadership of the WDB, these relationships have been nurtured to provide human centered job training services to all participants in need of workforce services.

d. **Role of partners in providing services and integrating people receiving CalFresh into sector pathway programs:**

The WDB has been very proactive with providing opportunities into sector pathways such as healthcare, water career pathway, information & technology, public services, building & construction trades and transportation. The WDB and its partners are committed to providing workforce training in sector pathways services to CalFresh participants focused on high demand and high wage occupations within priority sectors. Every partner has a key role in providing services and integrating CalFresh participants into sector pathways. The WDB as the key funder of services is able to provide scholarships for trainings in sector pathways; however, all partners are able to offer other supportive services to supplement the level of services provided. The WDB will continue to facilitate convenings with partnering agencies and with HHSA to continue to improve our service delivery model and to strategically participate in program development sessions and to better outreach to this population.

e. **How will local/regional partners work together to provide supportive services for this population and facilitate program completion:**

The WDB has laid out the foundation for a dynamic, cohesive and efficient team at the AJCC to serve this population not only with workforce services, but also for supportive services which increases the likelihood of success and meets the needs of participants in a holistic manner. San Benito County is a community comprised of a “commuter workforce” to primarily the bay area for tech jobs while the long term residents continue to live well below the poverty guidelines. This population are often recipients of CalFresh and receive workforce services at the AJCC. They are often faced with severe challenges such as eviction from their home, facing homelessness, past due rent, transportation issues, day care challenges, lack of training and education, etc. In our efforts to minimize their obstacles and

increase their likelihood of success, it is imperative that the AJCC partners work together to focus on addressing their needs. The Community Action Agency (CAA) for example, is able to provide rental assistance of up to 12 months for clients facing eviction or who are behind on their rent. HHSA is able to provide transportation assistance, day care assistance and other services available to clients. Additional services include: utility assistance, transportation assistance, enrichment scholarships for children and youth, free tax preparation services, emergency shelter, rapid rehousing services and other programs. With the additional supportive services being offered to participants, it increases their chances of program completion and overall success.

f. Describe the process Local Boards and their partners will use to retain this population in regional sector pathway programs as they progress into livable wages jobs and careers:

The WDB and its partners are committed to retaining this population in regional sector pathways and into livable wage jobs and careers. This is accomplished by:

- i. All AJCC staff and partners promote regional sector pathways during the orientation
- ii. As assessment with staff is scheduled to review their options and identify their service plan into livable wage jobs and careers. Staff highlights all possible options and workforce programs available to them including work experience, OJT; training to secure business recognized credentials, apprenticeship programs, etc.
- iii. Once enrolled, on-going case management and career counseling is provided to support, encourage and motivate participants to complete the training in pursuit their career goals.
- iv. At a minimum, monthly training site visits are conducted by the Employment Counselor to lend their support to both the participant and the training site.
- v. At the conclusion of the training, follow-up services are provided up to 12 months and additional support with continued placement and education in regional sector pathway programs.
- vi. In addition, frequent on-site employer events in different occupations including sector pathway programs are made available to this population.
- vii. Speakers from regional sector pathways will be scheduled throughout the year at the AJCC to continue to promote sector pathways.

2. Partnership with the San Benito County Child Support Services:

The WDB is excited about the new State partnership between the CWDB and the CA Department of Child Support Services to serve non-custodial parents (NCP). This new partnership creates a unique opportunity to strategically help and support this population with workforce services which they may not be familiar or which they may have avoided due to misconceptions and the lack of knowledge. Several meetings have already taken place between the WDB and the Child Support office and both are ready to provide meaningful services to this population.

a. Existing Workforce and Education Program Partnerships

i. How do partners work together to provide supportive services to support job retention?

Non-custodial parents with child support orders have a diverse array of needs that impede their likelihood of success including past arrears, lack of education, English language learners, unemployed, poverty, justice involved, etc. The WIOA partners at the AJCC are ready to serve NCP with supportive services. There has been an established referral process between the WDB and the Office of Child Support. When the referral form is

received, staff will schedule an appointment for an orientation and for an assessment. As clients are enrolled in a training program and their needs have been identified, they are then connected directly with partnering agencies for their housing needs, employment needs, securing their license or CA ID, transportation assistance, work-related clothing, and resources for low-cost vehicle insurance, etc. For clients in need of other services such as counseling or drug addiction, they can be connected to Behavior Health or Community Solutions. Staff will work diligently to identify resources to meet their needs. For clothing needs, the AJCC has established relationships with local second hand stores for gently used professional attire. For housing assistance, they are referred to the CAA. In addition, resource sharing and communication is embodied within the structure of the AJCC on a daily basis and during the monthly partner trainings and partner meetings.

ii. *Steps taken to ensure services are provided to NCP to facilitate successful labor market outcomes and progression in livable wage jobs and careers*

It is the goal of the WDB to facilitate successful labor market outcomes and especially when they progress to livable wage jobs and careers. This will remain one of the top priorities for the board and its partners as participants are transitioned to viable employment and career opportunities. There must be strategic efforts to break the cycle of poverty among NCP and among the general population. When participants enroll in training, staff assists them to explore labor market information to better assess their career goals. High demand career pathways in high wage jobs are always an equation to the service delivery strategy of all participants. Staff and partners are available from the beginning to the end and will provide case management and follow-up services to ensure success. The focus of industry occupations trainings will be in alignment with the local and regional sectors including construction, health, Information Technology, manufacturing and hospitality.

iii. *Discuss how eligibility criteria for workforce services impacts the local Board's ability to provide workforce services to the Child Support Program Population.*

The eligibility criteria that will impact the board's ability to provide workforce services include the right to work requirement and the selective service requirement. Staff will work with participants to ensure that participants are provided services either in-house or through a referral to other community organizations.

iv. *Explain obstacles to providing services to the Child Support Program Population*

The WDB staff and its partners have a long history providing services to hard to serve populations facing many challenges including to NCP population. With years' experience working with this population and meetings with leadership staff and the Child Support Office, some of the obstacles include: 1) Lack of Information of available services; 2) the fear of visiting a government facility to access services: many NCP with arrears on their CS order fear that by visiting a government facility they will be reported to the Child Support Office; 3) The feeling of "vulnerability" and "loss of hope" of not being able to catch up with child support orders; 4) Access to reliable transportation is also a challenge; 5) The lack of a CA ID or DL; 6) The need for housing stability; and 7) in many NCPs, not having a consistent and nurturing parental relationship with their child/ren has lasting emotional impacts. The WDB, the AJCC and its partners are committed to enhance our partnership with the Office of Child Support to promote the inventory of workforce services and training opportunities in high demand, high wage occupations and in career pathway sectors to this population.

- v. *Explain additional tools that can be explored to motivate and support participation and any legal or regulatory barriers to utilize these tools*

One of the biggest motivators to support participation is the engagement and relationship established between the NCP, staff and the Office of Child Support. Consistent engagement leads to positive relationships which lead to trust. When this occurs, NCPs participate at a greater level, increase communication, follow-ups up more consistently. When NCPs fail to commit to their child support order, Child Support Services has the authority to enforce revocation of drivers' license, wage attachments and enforcing liens. This is the last resort, rather, other motivational tools can be set in place including reducing or deferring the child support payment to meet the circumstances of the NCP, restoration of driver's license, modifying child support orders, promoting supportive services offered at the AJCC for participation, access to high-paying jobs and for those who obtain a job, "earning a buck" can certainly be a motivator to provide for their children and family.

- vi. *Explain obstacles to meaningfully engaging in local partnerships*

The WDB is proud of the partnerships it has established for many years for the service delivery of services to NCPs and the general community. The AJCC meets the requirement set by the State for on-site and off-site partnerships. Partners engage in monthly trainings and monthly meetings. The WDB does not foresee any major obstacles for engaging in local partnerships meaningfully.

B. Plans for building successful partnerships or scaling up existing successful partnerships

- i. *Process to retain individuals in relevant workforce and education training to support progression into livable wage jobs and careers*

To accomplish our goal to transition participants, including NCPs, to livable wage jobs and careers, a number of strategies will take place:

- Maintain the dynamic team of partners and expand to other partners with mutual interest to serve NCPs with dignity.
- Establish an MOU between the WDB and the Child Support Services which highlights the roles, commitments and responsibilities of each party
- Continue with monthly partner trainings and partner meetings
- Hold quarterly meetings/trainings between the DCSS and AJCC staff for a greater understanding of services being offered and to maintain solid communication.
- Leverage and braid resources and support services as an integral service delivery
- Provide case management, supportive services and follow-up services

As NCPs are enrolled in workforce and education training programs, the Employment Counselor will provide ongoing case management services. Case management includes on-going communication, progressive engagement and a collaborative process that assesses, plans, implements, monitors and evaluates options to services required to meet the workforce training goals and progression into livable wage jobs and careers. All efforts are placed on enhancing the skills of NCPs in high wage livable jobs.

- ii. *Existing, new, and prospective partnerships with stakeholders to coordinate workforce training and education service delivery to Child Support Program participants.*

The AJCC MOU's with on-site and off-site partners consists of the mandated partners including Gavilan College, DOR, Peninsula Family Services, EDD, Community Action, Health & Human Services Agency, TANF, Migrant Services and Veteran Services. As new partnerships are established, new MOU's will be created or amended. The WDB will

formalize our partnership with the Child Support Services with a formal MOU that highlights the purpose, roles, commitments and responsibilities of each party. There are other partnership opportunities that we will pursue including the Business Council of San Benito County, the Chamber of Commerce, the Youth Alliance, Behavioral Health and other organization that have a mutual interest to serve NCPs.

iii. How will local partners braid resources and coordinate service delivery

To maximize resources and integrate services, it is critical that all AJCC partners work with a common goal to provide quality services to NCPs. Once the MOU with the DCSS is executed, it will solidify our relationship and get more connected to on-site and off-site partners. In addition, to ensure proper communication and teamwork for coordination of service delivery, monthly meetings will continue to take place at the AJCC the first Wednesday of the month. These meetings give an opportunity for partners, both mandated and not, to ensure that services are integrated and that common policies and practices are adhered to. These meetings drive discussions of shared funding opportunities and enhancing the customer service experience for greater success.

iv. Engage and coordinate with Community-Based Organizations to Serve the Population

The target population often has a myriad of obstacles such as a felony record, unemployed, unstable housing, family unification issues, mental health issues, etc. which requires a robust team of service partners to address the many challenges they may be facing. There are a few local organizations which the WDB will seek to formalize partnerships. Some of these organizations will include the Youth Alliance which will assist with older youth and young adults with support services, parenting programs and enrichment activities; the Business Council and the Chamber of Commerce will enhance the customer and business experience to increase local employment opportunities to NCPs; Community Solutions will provide mental health counseling; and Community Homeless Solutions work directly with homeless individuals which many are not compliant with their child support order. All partners will be invited to participate in the monthly partner trainings and partner meetings.

v. Describe the referral process and forms utilized to track this population

The WDB and the DCSS has established a formal referral process for the last 3 years the referral letter and referral form is completed by the DCSS. The letter is provided to the NCP and outlines the steps and their responsibilities to visit the AJCC for workforce services including job readiness training, job search assistance, job placement and other services. It also outlines other responsibilities such as reporting back progress and consequence for failing to follow-through. The AJCC Referral Form is completed by the DCSS when referrals are made. It outlines the type of activity needed and the type of supportive services he/she is receiving. The completed referral form is given to the client to bring to the AJCC and the DCSS emails the referral form as well to the designated AJCC single point of contact. As referrals are received, staff documents all NCPs in an excel spreadsheet for tracking purposes. In addition, all referrals will be entered in our CAP60 management information system with proper coding to track this population. Access to CAP60 is only accessed by authorized staff members. Reports can be generated to assess the level of engagement and success.

C. Working with LCSA's to identify incentives to increase the success of NCPs sustained participation in local workforce Programs

a. Tools & Incentives for NCP to promote their participation in training programs.

- i. Incentives & tools used to facilitate a successful referral: The DCSS and the AJCC has established a referral process that encourages progressive engagement resulting in a greater participation. Participants are treated with hospitality, respect and dignity which allows for greater participation.
- ii. Incentives and tools used to foster a sustained program participation: All referred participants will have access to the array of supportive services & incentives available at the AJCC including housing resources, utility assistance, enrichment scholarships for their children, etc. Certificates of completion are provided when trainings are completed.

The WDB will have additional discussion with the DCSS to identify other incentives.

3. Partnerships and Engagement to increase Competitive Integrated Employment

The WDB has had a long term partnership with the DOR for over 20 years and recognizes the value of DOR to provide workforce services to individuals with ID and DD. In San Benito County, 9.4% of individuals are considered to be disabled (EDD RPU LMI Demographics). With a labor force of 31,200, that makes it 2,933 individuals who are considered disabled. According to the POLICY BRIEF, Background and Resource Guide for Increasing CIE Opportunities in California, the unemployment rate for people with ID/DD is 13.1% compared to 5.3% for San Benito County. In addition, individuals with ID/DD are paid less and many don't have access to workforce services. For this reason and many more, the WDB will continue to partner with DOR.

- a. *AJCC staff has gained knowledge or training about serving individuals with ID/DD and the additional programs and resources available in the area.*

The DOR has been an active on-site AJCC partner with the WDB for over 20 years. The WDB and AJCC partners concur with the four priorities identified by DOR including the Competitive Integrated Employment (CIE). To further understand the needs of ID/DD individuals to expand CIE opportunities to this population, AJCC staff and partners have been receiving training from DOR. Some of the trainings provided by the DOR include the Windmills Training on Disability Etiquette and Awareness (9/25/18 & 4/2016), Working with Individuals with Hidden and Mental Health Disabilities (10/24/18), How to Address Consumer Self-Disclosure of Disability and Related Barriers and Traveling Disability Resource Coordinator Training. These trainings focused on awareness and bringing best practices and perspectives discovered through Disability Employment and Accelerator efforts to improve service delivery to individuals with disabilities in the region.

- b. *Plans to coordinate with DOR point of contact who can provide linkages to service providers and/or support services to individuals with ID/DD who are VR consumers.*

San Benito County WDB is not aware if DOR has designated a point of contact person that will provide linkages to service providers. When the point of contact person is identified, the AJCC staff and partners will work closely with the assigned DOR contact to coordinate and engage with providers and partners to serve the target population.

- c. *DOR collaborating in outreach to employers and partners to support opportunities for individuals with ID/DD to achieve Competitive Integrated Employment*

The WDB and AJCC staff has always valued DOR for their partnership, collaboration and commitment in providing services at the AJCC in support of individuals with ID/DD. The board and staff will continue to work together to achieve Competitive Integration Employment with the goal to enhance their employment skills and connecting them with local employers. The WDB, AJCC staff and partners have an on-going partnership with the DOR and attend regularly the monthly AJCC partner trainings and the monthly partner

meetings. At the monthly partner trainings, each partner has the opportunity to host a partner training which DOR has trained all AJCC staff on the services they provide to individuals with ID/DD. To provide well-rounded outreach to employers, the WDB is prepared to work with DOR to identify strategic outreach efforts to employers and partners to achieve competitive integration employment among individuals with ID/DD.

4. Provisions of services to English Language Learners, foreign born and Refugees

a. How Local/regional partners will braid resources & coordinate services

The WDB has established an efficient system with AJCC partners to collaborate and coordinate services to all populations including English Language Learners, foreign born and refugees. As this ELL/foreign born and refugees apply for services at the AJCC, they meet with the Vocational Assistant who provides an overview of the menu of services that are offered. They are then scheduled an orientation of the programs offered not only by WIOA staff, but from all program partners. Once participants go through the eligibility process, they are enrolled in their program of choice including vocational training, work experience or on-the-job training to prepare them in high demand and high paying jobs and careers. The Employment Counselor provides case management services, maintains contact with the training entity, links participants to other services and provides on-going support.

b. Process Local Boards and partners to retain in regional Pathway programs

The WDB and AJCC partners are all committed to regional partnerships. There are current efforts to start the Tech Apprenticeship for the region. This Slingshot project is led by San Francisco WDB and the Fiscal agent it NOVA. The project was recently awarded and planning sessions are underway. In addition, the business services team has been in discussion to promote the healthcare industry to assist job seekers with trainings for medical assistants which is a Segway to LVN, CAN and RNs. San Benito County WDB is also a collaborative partner with Monterey County and Santa Cruz County Prop 39 for Building and Construction Trades. A total of 6 cohorts have been completed which two have been local trainings. SBC WDB has also been a champion for the Water Career Pathway and has found success among many participants receiving training and being placed in permanent employment earning high wages within the region.

c. Review and incorporate any workforce or employment service plans developed by stakeholders

The WDB services and workforce plans align with those of other partner stakeholders.

d. Coordinate with the National Farmworker Jobs Program

The WDB does coordinate efforts to support the National Farmworker Jobs Program. As the recipient of Farm Worker housing, the services are strongly promoted to farm workers who may be in need of workforce services. Community Services & Workforce Development as one of the lead partners, manage the farm worker housing project and continuously promote workforce services to their participants.

e. Implement best practices around co-enrollment, leveraged funds and partnerships and delivery of services with CBOs

The WDB continuously strives to provide and replicate best practices for the benefit of participants. There are always efforts to leverage funding, co-enroll clients and establish

partnerships with community based organizations. In addition, as an on-site partner, the Community Action Agency consistently leverages resources for participants from the AJCC. Approximately, \$1 million were leveraged in 2018 to participants in need of housing assistance, utility assistance, enrichment scholarships, hotel vouchers and emergency housing.

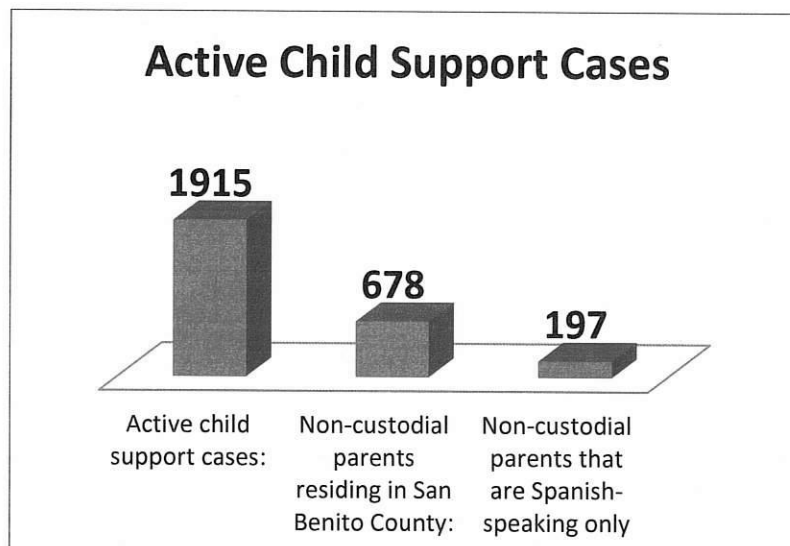
5. Other Modifications to the San Benito County WDB Local Plan

- a. The WDB has made revisions to several board policies to align better with services provided at the AJCC. The updated policies include Dispute Resolution for Procurement, Fraud & Abuse Procedures, Procurement Procedures for CSWD, Agency Eligibility Procedures, Incentives, Individual Training Account (ITA) , Limited English Proficiency Policy, Non-discrimination & Equal Opportunity Procedures, On-the-Job Training Policy, Oversight and Monitoring Policy, Priority of Service for Adults, Priority of Services for Veterans, and Eligible Spouses, Protection of Personally Identifiable Information (PII), Rapid Response, Reasonable Accommodation, Release of Confidentiality UI Information, Selective Service, Supportive Services Policy, Work Experience Program (WEP) for Adults /Dislocated Worker, Work Experience Program (WEP) for Youth, and Youth Program Requirements.
- b. In order to align the WDB with State requirements and to provide an improved service delivery to justice involved individuals and NCPs, new and improved partnerships have been established including the Department of Child Support and the Probation Department. Staff has been attending the AB109 meetings with the Probation department and several meetings have taken place with the DCSS. It is the goal to formalize these relationships through a MOU. In addition, the WDB will enter into an MOU with the CDCR.
- c. The WDB has solidified its relationship with the education partners including Gavilan College and West Valley College. As the adult education provider, Gavilan College has had consistent presence in the community and active discussion with staff to continue their on-site presence at the AJCC. West Valley College has been very proactive with sector pathways and has included the WDB in several initiatives.
- d. The WIOA performance outcomes have been updated and are included as an attachment.

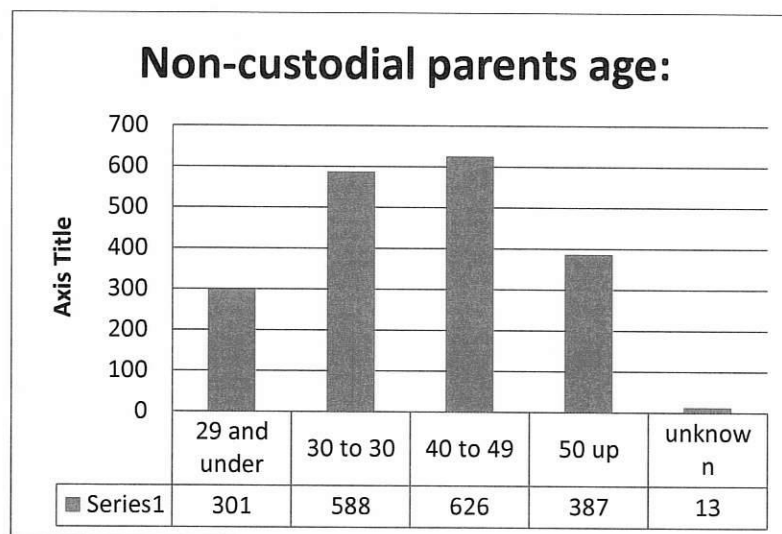
Child Support Demographics San Benito County

The WDB staff, AJCC staff and its partners will work together to provide workforce and supportive services to NCP. The partners at the AJCC include EDD, Community Action, WIOA services, DOR, Peninsula Family Services, TANF, Health & Human Services Agency and Gavilan College.

Overview and size of the Child Support Population: In San Benito, there are a total of active Child support cases of 1,915 of which 678 are NCPs and 197 are Spanish speaking NCPs as shown below:



The age of NCPs reflect 301 who are 29 years and under, 588 are between 30-39 years, 629 are between 40-49 years, 387 are 50 years and older and 13 are unknown as shown below.



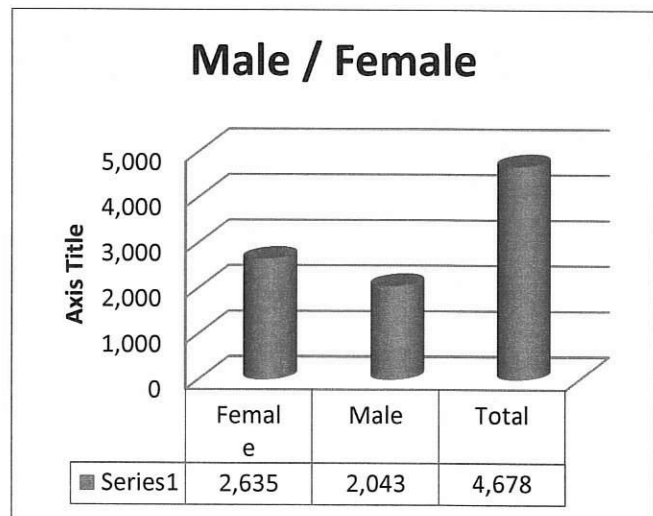
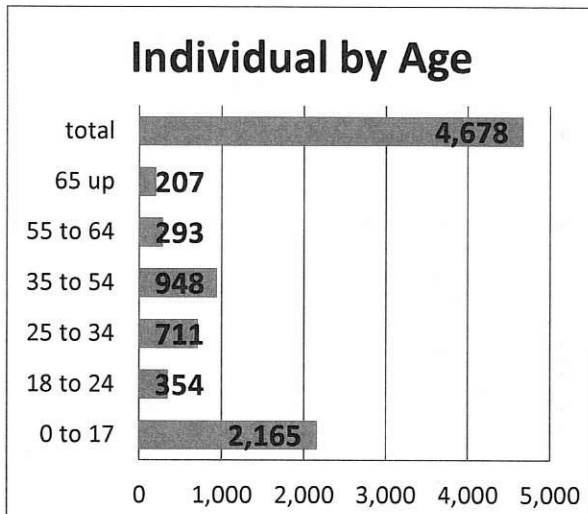
There are a total of 483 unemployed NCPs which comprises 24.4% of the total active cases.

CalFresh Demographics San Benito County

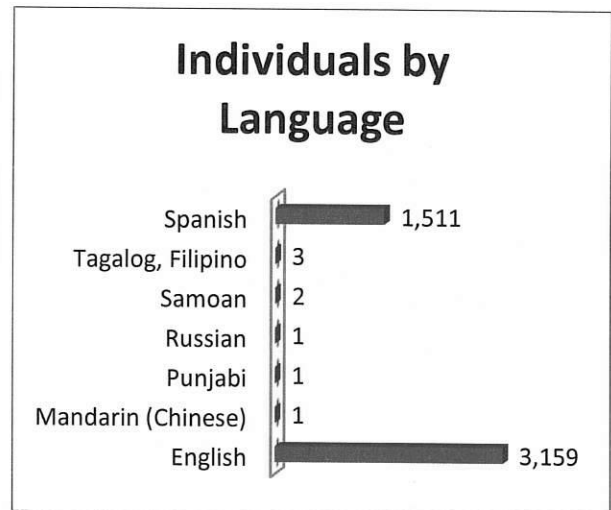
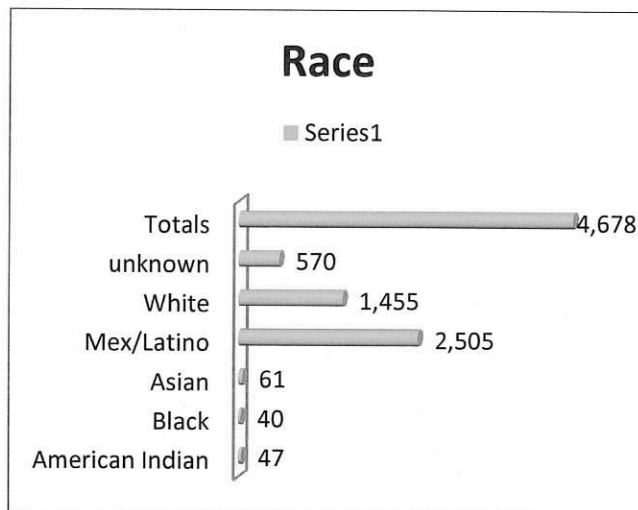
The San Benito County Workforce Development Board (WDB) has had a long-term organic partnership with the San Benito County Health & Human Services Agency (HHSA) for the integration and collaboration of services to the low-income community including those receiving CalFresh services and those participating in the County's Employment & Training Program (E&T Program). The WDB falls under the County governance structure and directly under HHSA which is the reason why the WDB has a true partnership with HHSA

The WDB is committed to continuing our partnership with Health and Human Services Agency, community colleges, community based organizations (CBOs), service providers...among others. As mentioned above, the WDB lies within the structure of local county governance under Health and Human Services Agency which lends to a strong commitment to collaborate to support CalFresh participants with workforce services. The WDB has an established priority of service which gives priority to low-income residents receiving public assistance including CalFresh participants.

Provide an overview of the size and characteristics of both the total calFresh recipient populations in the local/area region and the CalFresh E&T populations: In 2018, of the 4,678 receiving CalFresh in San Benito County, 2165, or 46% were age 17 and under, 354 (8%) were age 18-24, 711 were age 25-34 (15%), 948 were 35-54 (20%), 293 were 55-64 (6%) and 207 (4%) were 65 or older. Of these, 2635 or 56% were female and 2043 or 44% were male.



Of the 4678 receiving CalFresh in San Benito County 47 (1%) indicated they were American Indian, 40 (1%) Black, 61 (1%) Asian, 2,505 (54%) Mexican/Latino, 1,455 (31%) White and 570 (12%) unknown. Of all recipients, (68%) were English Speaking, 1,511 (31%) were Spanish Speaking and 8 (1%) speaking other languages to include Chinese, Punjabi, Russian, Samoan and Filipino.





San Benito County
Workforce Development Board (WDB)

1111 San Felipe Road, Suite 107, Hollister, CA 95023

Agenda for

Public Meeting of the WDB 2-Year Local Plan Modification

Date: November 8, 2018

Time: 5:30 p.m.

Location: San Benito County Library, 470 5th Street, Hollister, CA 95023

1. Welcome and Introductions
2. Agenda Review (Discussion Item)
3. Overview of Two-Year WIOA Plan Modification (Discussion Item)
4. Public Comment on Workforce Services for Justice-Involved individuals (Discussion Item)
5. Public Comment on Workforce Services for CalFresh Recipients (Discussion Item)
6. Public Comment on Workforce Services for Non-Custodial Parents (Discussion Item)
7. Public Comment on Workforce Services for English Language Learners, Foreign Born, & Refugees (Discussion Item)
8. Public Comment on Workforce Services for Persons with Disabilities (Discussion Item)
9. Public Comment on Non-Agenda Items (Discussion Item)
10. Adjournment (Action Item)

San Benito County Workforce Development Board

is updating its **Local Plan & Regional 2-Year Plan**

The San Benito County Workforce Development Board invites you to provide feedback during this listening session. Your participation and input is critical to developing a plan that is responsive to the needs of our community. Review the current plan at: hhsa.cosb.us/wdb/

Thursday, November 8, 2018 at 5:30 P.M.
San Benito County Library
470 5th Street, Hollister, CA 95023

We need to hear from local service providers on services benefiting these areas:

- **Region Re-entry Planning Forum** Strategies to improve labor market outcomes for formerly incarcerated and other justice involved individuals
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WIOA Regional and Local Plan Modifications

Overview and Stakeholder Listening Session
San Benito County Workforce Development Board
November 8, 2018

Why are the plans being modified?

- › Under WIOA, a biennial update of regional and local plans is required in order to ensure plans remain current and account for "changes in labor market and economic conditions or in other factors affecting the implementation of the local plan" (29 U.S. Code § 3123).
- › The California Workforce Development Board (State Board) has made changes to the State Plan which require that Local Boards update their plans to keep them consistent with the policy direction of the State Plan.

New state level partnerships (requiring local/regional plan alignment)

- › California Department of Social Services (CDSS), the County Welfare Directors Association (CWDA), and the CWA with the goal of improving labor market outcomes for all recipients of CalFresh
- › California Department of Child Support Services (DCSS) with the goal of improving labor market outcomes for unemployed, underemployed, and payment-delinquent non-custodial parents

New state level partnerships, continued

- › Updated Dept. of Rehabilitation partnership agreement which includes new language about how workforce, DOR, and additional Competitive Integrated Employment (CIE) partners will collaborate to create more CIE opportunities for Californians with intellectual and developmental disabilities.
- › California Department of Corrections (CDCR), the California Prison Industry Authority (CALPIA), and the California Workforce Association (CWA), with the goal of improving labor market outcomes of the state's formerly-incarcerated population.

Required components for the local plan update

Descriptions of:

- › Coordination of services for CalFRESH recipients
- › Coordination of services with local Child Support Agency
- › Strategies to enhance Competitive Integrated Employment
- › Services for English language learners, the foreign born and refugees

Required components for the regional plan update

Descriptions of:

- › Efforts to align, coordinate, and integrate reentry and workforce services for the formerly incarcerated and other justice-involved individuals
- › Compliance with state requirements pertaining to Multi-Core Craft Curriculum (MC3) pre-apprenticeship partnerships.
- › Required regional self assessment using Indicators of Regional Coordination and Alignment

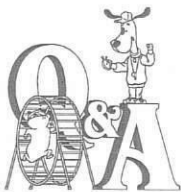
Community Engagement

- › After hours "listening session"
- › Required outreach to state's "Directory of Planning Partners"
- › List of required partners by subject area
- › Public posting of meeting notices on website, in AJCC, and lobby locations
- › Notify the state board of meeting schedule, which will be posted on State website
- › 30 day public comment period on draft plans

Next Steps

- › Initial input can be shared electronically:
 - Deadline: 1/14/2019
 - Send your comments to earreola@cosb.us
 - Subject line: "Local WIOA Plan Update"
- › 30 day public comment period on draft plan, most likely in February 2019

Questions?



*For more information, please contact
Enrique Arreola at (831) 634-4918 or
Sylvia Jacquez at (831) 637-9293*



Workforce Development Board

Listening Session

November 8, 2018 at 5:30 p.m.

Attendance: There were 11 individuals representing different populations attend the listening session (see sign-in sheet)

Enrique Arreola opened the Listening session at 6:32 p.m. by welcoming everyone and highlighting the purpose of the Listening Session. Introductions were made by everyone in attendance. Enrique then introduced Racy Ming, Consultant to the Mid-Peninsula Region of Workforce Development Boards. Ms. Ming introduced herself and described the process of the Listening Session. She then briefly went over each target population and comments were received as follows:

Prison To Employment:

- Jeanette Neal representing the Youth Alliance talked about the importance to assist individuals who are exiting incarceration and shared the Parenting Program they offer for this population.
- A community representative (former Monterey WIB staff) talked about the need to offer internships for this population.
- Richard Perez, community resident, CAB Chair and WIB Vice Chair talked about
- Diane Ortiz from the Youth Alliance talked about the industries of San Benito County and the need for more re-entry programs. It's important to have more employer awareness to educate them on the benefits of hiring re-entry population.
- Tony Lomatica: The County is building a new jail with three additional classrooms for training such as apprenticeships. Rene is working on this to reduce recidivism. When they are released, to go to the Workforce Development Board and the Transition Center. This will help a lot.
- Director of Child Support said that they can help with getting them their Driver's License and compromising arrears.
- Diane Ortiz: Asked what fines does this population have when they are released? And that perhaps their fines can be removed to assist them better.
- Tony Lomatica: While in custody, it's good for them to take the classes to reduce or remove their fines.
- Richard Perez: Gavilan can help this population get back on their feet. Gavilan gets money from the County- about \$20,000 to help them.
- Tony Lomatica: When they leave the jail, where do they go? A transition team is needed to help this population
- Richard Perez: Would be great to have a re-entry center open to all to transition back to society

CalFRESH Recipients

- Diane Ortiz: If someone gets a job, many individuals get disqualified from receiving benefits. Is there a “stop gap” system that allows increased wages and stay in the program? David Diaz: Depending on household size, depending on the threshold, they need to report to receive food stamps
- Resident (former Monterey WIB Staff): Commented that federally funded programs like Work Experience does not count as income.
- Diane Ortiz: it would be great if transportation is provided to work for families in need

Non-Custodial Parents

- Alicia (Child Support Office): Does outreach twice per month to the jail. She finds out when they are released to help them with their Drivers license. There are good outcomes. She has been working with Workforce Services at the America’s Job Center with a referral system to help re-entry individuals with jobs. Will work on accountability so there is more consistency attending the programs at the AJCC.
- Resident (former Monterey WIB Staff): Are their grants to apply for funding? Kellogg Foundation has funding available to help re-entry individuals.

English Language Learners/Foreign Born/Refugees

- Richard Perez: The Library is the key to expand outreach to help with their literacy to this population.
- Diane Ortiz: Legal Services such as CRLA provides legal services 1x per week in SBC.
- Richard Perez: CRLA offers up to 4 hour window without the need to drive to Watsonville
- Community Resident (name on Sign-in sheet): The Library had an event on immigration last year and it was well attended. More events like this one are needed in SBC to make the community aware of their rights.
- Jeanette Neal representing the Youth Alliance said that last summer they were going to hire a young man which he didn’t show up due to legal status. Could there be PSA’s, announcements and information to educate the public about their rights?
- David Diaz: confirmed the comments made by the Youth Alliance. His program (CalFRESH) has received calls from clients asking to cancel their case for fear of deportation. They think that because they are receiving benefits they will be deported.

- Diane Ortiz: Awareness is needed to target this population
- Richard Perez: It is very costly when they see an attorney . The library can be useful to find outreach programs to benefit people hiding in the shadows

People with Intellectual & Developmental Disability

- Jeanette Neal representing the Youth Alliance shared that she was not aware how to work with a client with a disability. He is now in JobCorp in San Jose. There is nothing like this in this community. He needed more support since he processes things differently. Does Esperanza Center Provide Help?
- Diane Ortiz: That's the Transition age youth.
- Jeanette Neal representing the Youth Alliance: How about HOPE services? Do we work with them? For transition age youth who are young parents, when they split up, the father lives in poverty and not motivated to find higher paying jobs. Are their child support breaks?
- Alicia Cardenas from Child Support Office: There can be some type of Court Order. There are a lot of misunderstandings. Can help with awareness. She conducts a presentation at Gavilan College every semester on Child Support to increase the awareness.
- Diane Ortiz: Access to Childcare is needed.
- Resident (former Monterey WIB Staff): Rancho Cielo Housing is for Transition age youth.
- Safeway is very supportive with disabled youth.

The Listening Session was concluded at 6:35 p.m.

Post Details



San Benito County America's Job Center of California

Published by Enrique Arreola · October 30, 2018 ·

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#SBCJOBS #AJCCofSBC

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Event, 01/09/2017, **Workforce Development Board Meeting**, Published ... Event, 10/30/2018, **Listening Session-Workforce Development Board**, Published.

City of Hollister to host open house & **listening** session for businesses

<https://benitolink.com/city-hollister-host-open-house-listening-session-businesses>



Feb 7, 2017 ... City of Hollister to host open house & **listening** session for businesses ... on the San Benito County **Workforce Development Board** and Measure ...

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City of Hollister to host open house & **listening** session for businesses ... County **Workforce Development Board** encourages local businesses to participate in ...

Town Hall Meeting: Helping people, changing lives | Benitolink: San ...

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Apr 22, 2015 ... Agency, Department of Community Services & **Workforce Development** (CSWD), the Community Action **Board**, Mayor Ignacio Velazquez and ...

Kristina Chavez Wyatt | Benitolink: San Benito County News

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Article, 05/31/2016, County **Workforce Development Board** Launches Survey, ...
Article, 02/07/2017, City of Hollister to host open house & **listening** session for ...

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Details

The San Benito County Workforce Development Board is holding additional listening sessions and invites you to provide feedback for the development of the two-year Local Workforce Development Plan Update. Your participation and input is critical to developing a plan that is responsive to the workforce needs of our community. Review the current plan at: hhsa.cosb.us/wdb/

- 10:30-11:15 A.M. - Child Support Services Strengthening partnerships with local child support agencies to serve non-custodial parents
- 11:15 - 12:00 P.M. - Region Re-entry Planning Forum Strategies to improve labor market outcomes for formerly incarcerated and other justice involved individuals
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 **Max Martinez** What specific job training is provided by CalFresh? Who provides it?

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 Enrique Arreola replied · 1 Reply

 **Ricky Royce** How abt putting something together for the workforce that hasn't been to jail, hasn't committed any crimes, who have attended school without creating problems and who also need jobs?!?
How about creating a one stop shop for them-instead of the criminals and those preying on others?

Like · Reply · 12w

1


 Enrique Arreola replied · 1 Reply

 **Andi Anderson** Ricky Royce I hope you join us to provide your valuable input.

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 Ricky Royce replied · 2 Replies

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Listening Session-Workforce Development Board

posted on Tue, 10/30/2018 - 03:01pm by Andi Anderson

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11/08/2018

Website: hhsa.cosb.us/wdb/



We need to hear from local service providers on services benefiting these areas:

Andi Anderson

From:
Sent:
To:

Andi Anderson

Wednesday, December 12, 2018 9:44 AM

' (Maria.Alfaro@sanbenito.courts.ca.gov); 'A. Erica Elias (eelias@chp.ca.gov); 'Abraham Prado'; 'Al De Vos'; 'Alan Yamamoto'; 'Alex Svcc'; 'Alisha Cardenas (Cardenas.Alisha@sanbenito.cse.ca.gov); 'Ana Burns (aburns@hacosantacruz.org); 'Annette Gutierrez (AGutierrez@gavilan.edu); 'Arminda Tolentino'; 'aromaswd@aol.com'; 'Astevia Lopez-Bushnell'; 'Candice Hooper'; 'Carina Freeman'; 'Carley Galarneau'; 'Carmen Ireta'; 'Carol Thomas'; 'Catholic Charities (charities@dioceseofmonterey.org); 'cellyh95023@yahoo.com'; 'CHERYL.MULLEN@HOLLISTER.CA.GOV'; 'Coast Gas (andrea.nunez@heritagepropane.com); 'Conan A. Mycroft (outreach.sps@fsa-cc.org); 'CRLA (pkatz@crla.org); 'CSDC - Maintenance Request (maintenance@csdcsbc.org); 'cynthia.holthouse86@gmail.com'; 'Dale Yarmuth'; 'Dan Winn'; 'David Westrick'; 'Debbie Briber (dbriber@gmail.com); 'Debbie Ruiz (debbie.ruiz@communitysolutions.org); 'Delia Ramon'; 'Edward Escamilla'; 'eguaracha@parks.ca.gov'; 'Elena DeLaPuerta'; 'Elvia Teixeira (eteixeira@hesd.org); 'Erica Elliott'; 'Erika V. Perez'; 'Evelia Gomez'; 'fgallagher@hazelhawkins.com'; 'Frank Beitz'; 'Gabriel B. Torres (gtorres@chispahousing.org); 'Gang Prevention'; 'Gary Byrne (gbyrne@cffsbc.org); 'Gregory Rivera'; 'Irma Valencia'; 'Ischelle Gonzalez'; 'Jacquelyn L. Richburg (jrichburg@gavilan.edu); 'Jaime DeLaCruz'; 'James Dion (james.dion@edd.ca.gov); 'Javana Sammons'; 'Jeanene Rasmussen'; 'Jeri Grace-Arias'; 'Jessica Gilliland'; 'Jillian Wilson (forestjillian@att.net); 'Joe Paul Gonzalez'; 'John Bustamante'; 'John Perales (john@cmap.tv); 'Juana'; 'Juvenile Hall'; 'Kathy Postigo'; 'Kendra Bobsin'; 'Kim Dryden'; 'KION (newstips@kionrightnow.com); 'Kristina Chavez Wyatt (kristina@farmhousecommunications.com); 'Leloba Pahl (lead@cfmco.org); 'Leslie David (lesliedavid831@gmail.com); 'Leti'; 'Linda Smith (principalpaws4@yahoo.com); 'Linda Yoshikawa (lyoshikawa@sbcmh.org); 'Liz Martinez (nazliz@sbcglobal.net); 'Lizet Moreno'; 'Lorena Jones'; 'Maria Corona'; 'Maria Granados'; 'Maria Sanchez'; 'Maria Thomas'; 'Mary Damm'; 'Mayra Zendejas (MZendejas@ymcacentralcoast.org); 'McCollum, Katrena (KMCCOLLU@dor.ca.gov); 'Melinda Keys'; 'Miceli, Christopher@CHP'; 'Michael Kelly'; 'Michelle Ramirez (hr@lealvineyards.com); 'Nancy (nancy@communityfoodbankofsbc.org); 'Nancy Santos'; 'Nelda Escamilla'; 'Nicole Ramirez'; 'Nora Conte'; 'Omar Rodriguez'; 'Patricia (patricia@communityfoodbankofsbc.org); 'Patrick Ellis (patrick@chamberlaincc.org); 'Patty Bove'; 'Paul Armbruster (pmarmbruster@charter.net); 'Ron Ross'; 'Pauline Valdivia'; 'Perla Flores'; 'Priscilla Leon'; 'Raylene A. Rogers'; 'Rita Campbell'; 'Robert Flores'; 'Robert Scoles'; 'Rosalina Valdez (valdez.r@fsa-cc.org); 'Ruby Soto'; 'Sam Zaragoza (szaragoza3211@yahoo.com); 'Sandra Romero-Morales (08sandra@live.com); 'sbcfb@garlic.com'; 'Sheri Schmier'; 'Soila Rojas'; 'Tanji Diller (tajni@sbcglobal.net); 'Teri Gutierrez'; 'Teresa Torres (torres.tj@live.com); 'Todd Farr (tfarr316@aol.com); 'Tom Breen (tombreen@pacbell.net); 'Tom Slavich'; 'Tony Lamonica'; 'Velia Adayan'; 'Veronica Lezama'; 'Victoria Fortino (SanBenito@unitedwaysc.org); 'Victoria Loreda (supa_starr7@yahoo.com); 'Water-Sunnyslope (kelly@sscw.org); 'Wes Ellison'; 'Youth Alliance (admin@youthall.org); 'maria.romero@usw.salvationarmy.org'

RE: 2-Year Plan Listening Session
2-Year Plan Public Notice 12.19.18-Sp.pdf

Subject:
Attachments:

Attached is the flier in Spanish

Andi Anderson

Staff Services Specialist
Community Services & Workforce Development
a Division of Health & Human Services Agency
1111 San Felipe Road, Ste 107, Hollister, CA 95023
(831) 637-9293 Main Line
(831) 638-3316 Direct Line
Fax: (831) 637-0996
e-mail: aanderson@cosb.us
<https://www.facebook.com/sbccab/>
<https://www.facebook.com/AJCCofSBC/community/>
www.sbccab.wix.com/cab1



From: Andi Anderson

Sent: Tuesday, December 11, 2018 4:41 PM

To: (Maria.Alfaro@sanbenito.courts.ca.gov); A. Erica Elias (eelias@chp.ca.gov); Abraham Prado; Al De Vos; Alan Yamamoto; 'Alex Svcc'; Alisha Cardenas (Cardenas.Alisha@sanbenito.cse.ca.gov); Ana Burns (aburns@hacosantacruz.org); Annette Gutierrez (AGutierrez@gavilan.edu); Arminda Tolentino; aromaswd@aol.com; Astevia Lopez-Bushnell; Candice Hooper; Carina Freeman; Carley Galarneau; Carmen Ireta; Carol Thomas; Catholic Charities (charities@dioceseofmonterey.org); 'cellyh95023@yahoo.com'; CHERYL.MULLEN@HOLLISTER.CA.GOV; Coast Gas (andrea.nunez@heritagepropane.com); Conan A. Mycroft (outreach.sps@fsa-cc.org); CRLA (pkatz@crla.org); CSDC - Maintenance Request (maintenance@csdcsbc.org); cynthia.holthouse86@gmail.com; Dale Yarmuth; Dan Winn; David Westrick; Debbie Briber (dbriber@gmail.com); Debbie Ruiz (debbie.ruiz@communitysolutions.org); Delia Ramon; Edward Escamilla; eguaracha@parks.ca.gov; Elena DeLaPuerta; Elvia Teixeira (eteixeira@hesd.org); Erica Elliott; Erika V. Perez; Evelia Gomez; fgallagher@hazelhawkins.com; Frank Beitz; 'Gabriel B. Torres (gtorres@chispahousing.org)'; 'Gang Prevention'; Gary Byrne (gbyrne@cffsbc.org); Gregory Rivera; Irma Valencia; Ischelle Gonzalez; Jacquelyn L. Richburg (jrichburg@gavilan.edu); Jaime DeLaCruz; James Dion (james.dion@edd.ca.gov); Javana Sammons; Jeanene Kasmussen; Jeri Grace-Arias; Jessica Gilliland; Jillian Wilson (forestjillian@att.net); Joe Paul Gonzalez; John Bustamante; John Perales (john@cmap.tv); 'Juana'; Juvenile Hall; Kathy Postigo; Kendra Bobsin; 'Kim Dryden'; KION (newstips@kionrightnow.com); Kristina Chavez Wyatt (kristina@farmhousecommunications.com); Leloba Pahl (lead@cfmco.org); Leslie David (lesliedavid831@gmail.com); 'Leti'; Linda Smith (principalpaws4@yahoo.com); Linda Yoshikawa (lyoshikawa@sbcmh.org); Liz Martinez (nazliz@sbcglobal.net); Lizet Moreno; Lorena Jones; Maria Corona; Maria Granados; Maria Sanchez; 'Maria Thomas'; Mary Damm; Mayra Zendejas (MZendejas@ymcacentralcoast.org); McCollum, Katrena (KMCCOLLU@dor.ca.gov); Melinda Keys; Miceli, Christopher@CHP; Michael Kelly; Michelle Ramirez (hr@lealvineyards.com); Nancy (nancy@communityfoodbankofsbc.org); Nancy Santos; Nelda Escamilla; Nicole Ramirez; Nora Conte; Omar Rodriguez; Patricia (patricia@communityfoodbankofsbc.org); Patrick Ellis (patrick@chamberlaincc.org); 'Patty Bove'; Paul Armbruster (pmarmbruster@charter.net); Ron Ross; Pauline Valdivia; Perla Flores; 'Priscilla Leon'; 'Raylene A. Rogers'; Rita Campbell; Robert Flores; Robert Scoles; Rosalina Valdez (valdez.r@fsa-cc.org); Ruby Soto; Sam Zaragoza (szaragoza3211@yahoo.com); Sandra Romero-Morales (08sandra@live.com); sbcfb@garlic.com; Sheri Schmier; Soila Rojas; Tanji Diller (tajni@sbcglobal.net); Teri Gutierrez; Teresa Torres (torres.tj@live.com); Todd Farr (tfarr316@aol.com); Tom Breen (tombreen@pacbell.net); Tom Slavich; Tony Lamonica; Velia Adayan; Veronica Lezama;

Victoria Fortino (SanBenito@unitedwaysc.org); Victoria Loreda (supa_starr7@yahoo.com); Water-Sunnyslope (kelly@sscwd.org); 'Wes Ellison'; 'Youth Alliance (admin@youthall.org)'; maria.romero@usw.salvationarmy.org
Subject: 2-Year Plan Listening Session

We are translating the attached flier and should have it out by tomorrow but wanted to get this information out as soon as possible. Please share and post with your clients.

The San Benito County Workforce Development Board is holding additional listening sessions and invites you to provide feedback for the development of the two-year Local Workforce Development Plan Update. Your participation and input is critical to developing a plan that is responsive to the workforce needs of our community. Review the current plan at:

hhsa.cosb.us/wdb/

We need to hear from local service providers and community members on services benefiting these areas:

- **10:30-11:15 A.M. - Child Support Services** Strengthening partnerships with local child support agencies to serve non-custodial parents
- **11:15 - 12:00 P.M. - Region Re-entry Planning Forum** Strategies to improve labor market outcomes for formerly incarcerated and other justice involved individuals
- **1:30-2:15 P.M. - English Language Learners, Foreign Born Individuals & Refugees** Developing strategies to strengthen services to English language learners, foreign born individuals and refugees
- **2:15-3:00 P.M. - CalFresh Employment & Training** Developing workforce system partnerships with CalFresh employment and training programs

Andi Anderson

Staff Services Specialist
Community Services & Workforce Development
a Division of Health & Human Services Agency
1111 San Felipe Road, Ste 107, Hollister, CA 95023
(831) 637-9293 Main Line
(831) 638-3316 Direct Line
Fax: (831) 637-0996
e-mail: aanderson@cosb.us
<https://www.facebook.com/sbccab/>
<https://www.facebook.com/AJCCofSBC/community/>
www.sbccab.wix.com/cab1

Andi Anderson

From: Andi Anderson
Sent: Tuesday, October 30, 2018 9:15 AM
To: 'Al Gonzalez'; 'Andy Hartmann'; carriefosdick@gmail.com; 'duane.bradford@dor.ca.gov'; Enrique Arreola; James Rydingsword; 'Jose Rodriguez'; 'Karen Para'; 'Kendra Bobsin'; 'Kristi Alarid'; Kristina Chavez Wyatt (kristina@farmhousecommunications.com); 'Maria Lucero'; 'Marleen Esquerra (EsquerraML@co.monterey.ca.us)'; Nima Chhay (Nima.Chhay@edd.ca.gov); Randy Brown (RBrown@gavilan.edu); Richard Bianchi (richard@saborfarms.com); 'Richard Perez'; Ruby Soto; Stephen Amezcua (Stephen.Amezcua@edd.ca.gov); Sylvia Jacquez
Cc: Tracey Belton; 'Alisha Cardenas (Cardenas.Alisha@sanbenito.cse.ca.gov)'; Maria Corona; 'Gaver Jananne'; 'Rosa E Coronado (rcoronado@sbcoe.org)'; 'Jill Camron (jcamron@sbcoe.org)'; Elias Barocio; Renee Hankla; 'Joel.Orozco@cdcr.ca.gov'; Terra Casarez; Rita Campbell; Ray Salcido; Darren Thompson; Tony Lamonica; Juvenile Hall; 'Julie Gassner (Julie.Gassner@mtctrains.com)'; 'Elvia Teixeira (eteixeira@hesd.org)'; 'jromero@hesd.org'; John Bustamante; 'Sherrean Carr'; 'Katie Day'; 'gtorres@chispahousing.org'; 'mark@communityfoodbankofsbco.org'; 'Sam Farr (carina.chaves@mail.house.gov)'; 'Denise Apuzzo (dapuzzo@gavilan.edu)'; 'Jennifer Costanza (jenniferc@goodwillsv.org)'; Candice Hooper; 'David Westrick'; 'Jacquelyn L. Richburg (jrichburg@gavilan.edu)'; 'Raylene A. Rogers'
Subject: RE: Workforce Development Board Listening Session
Attachments: 2-Year Plan Public Notice1.pdf

Here is the updated correct flier.

Andi Anderson

Staff Services Specialist
Community Services & Workforce Development
a Division of Health & Human Services Agency
1111 San Felipe Road, Ste 107, Hollister, CA 95023
(831) 637-9293 Main Line
(831) 638-3316 Direct Line
Fax: (831) 637-0996
e-mail: aanderson@cosb.us
<https://www.facebook.com/sbccab/>
<https://www.facebook.com/AJCCofSBC/community/>
www.sbccab.wix.com/cab1



From: Andi Anderson

Sent: Wednesday, October 24, 2018 1:14 PM

To: Al Gonzalez; Andy Hartmann; carriefosdick@gmail.com; duane.bradford@dor.ca.gov; Enrique Arreola; James Rydingsword; Jose Rodriguez; Karen Para; Kendra Bobsin; Kristi Alarid; Kristina Chavez Wyatt (kristina@farmhousecommunications.com); Maria Lucero; Marleen Esquerra (EsquerraML@co.monterey.ca.us); Nima Chhay (Nima.Chhay@edd.ca.gov); Randy Brown (RBrown@gavilan.edu); Richard Bianchi (richard@saborfarms.com); Richard Perez; Ruby Soto; Stephen Amezcua (Stephen.Amezcua@edd.ca.gov); Sylvia Jacquez

Cc: Tracey Belton; 'Alisha Cardenas' (Cardenas.Alisha@sanbenito.cse.ca.gov); Maria Corona; 'Gaver Jananne'; 'Rosa E Coronado' (rcoronado@sbcoe.org); 'Jill Camron' (jcamron@sbcoe.org); Elias Barocio; Renee Hankla; 'Joel.Orozco@cdcr.ca.gov'; Terra Casarez; Rita Campbell; Ray Salcido; Darren Thompson; Tony Lamonica; Juvenile Hall; 'Julie Gassner' (Julie.Gassner@mtctrains.com); 'Elvia Teixeira' (eteixeira@hesd.org); 'jromero@hesd.org'; John Bustamante; 'Sherrean Carr'; 'Katie Day'; 'gtorres@chispahousing.org'; 'mark@communityfoodbankofsb.org'; 'Sam Farr' (carina.chaves@mail.house.gov); 'Denise Apuzzo' (dapuzzo@gavilan.edu); 'Jennifer Costanza' (jenniferc@goodwillsv.org); Candice Hooper; David Westrick; 'Jacquelyn L. Richburg' (jrichburg@gavilan.edu); 'Raylene A. Rogers'

Subject: Workforce Development Board Listening Session

The San Benito County Workforce Development Board invites you to provide feedback during this listening session. Your participation and input is critical to developing a plan that is responsive to the needs of our community. Review the current plan at: hhsa.cosb.us/wdb/

San Benito County Workforce Development Board

is updating its Local Plan & Regional 2-Year Plan

The San Benito County Workforce Development Board invites you to provide feedback during this listening session. Your participation and input is critical to developing a plan that is responsive to the needs of our community. Review the current plan at: hhsa.cosb.us/wdb/

Thursday, November 8, 2018 at 5:30 P.M.

**San Benito County Library
470 5th Street, Hollister, CA 95023**

We need to hear from local service providers on services benefiting these areas:

- **Community Engagement/Input** Community forum on local workforce services Region Re-entry Planning Forum Strategies to improve labor market outcomes for formerly incarcerated and other justice-involved individuals
- **Child Support Services** Strengthening partnerships with local child support agencies to serve non-custodial parents
- **English Language Learners, Foreign Born Individuals & Refugees** Developing strategies to strengthen services to English language learners, foreign born individuals and refugees
- **CalFresh Employment & Training** Developing workforce system partnerships with CalFresh employment and training programs

For additional Services visit us at:
America's Job Center of California

1111 San Felipe Road, Suite 107, Hollister, CA 95023 * (831) 637-5627



America's **JobCenter**
of California™

RSVP via E-Mail: rsoto@cosb.us, Phone: (831) 637-5627 or
online at: <http://www.surveygizmo.com/s3/4631420/WDB>



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Some conditions may apply. For TTY access call: (831) 637-3265



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Andi Anderson

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Community Services & Workforce Development
a Division of Health & Human Services Agency
1111 San Felipe Road, Ste 107, Hollister, CA 95023
(831) 637-9293 Main Line
(831) 638-3316 Direct Line

Andi Anderson

From: Andi Anderson
Sent: Tuesday, October 30, 2018 3:33 PM
To: 'Charles Doan (charles_doan@hotmail.com)'
Cc: Enrique Arreola; Sylvia Jacquez
Subject: 2 Year Local & Retional Plan Listening Session
Attachments: 2-Year Plan Public Notice1.pdf

Can you upload the attached to the One Stop website on the front page with a link to <http://hhsa.cosb.us/wdb/>

Andi Anderson

Staff Services Specialist
Community Services & Workforce Development
a Division of Health & Human Services Agency
1111 San Felipe Road, Ste 107, Hollister, CA 95023
(831) 637-9293 Main Line
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<https://www.facebook.com/sbccab/>
<https://www.facebook.com/AJCCofSBC/community/>
www.sbccab.wix.com/cab1





SAN BENITO COUNTY ONE-STOP CAREER CENTER

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WDB

[Mission and Overview](#)
[Minutes and Agendas](#)
[Board Structure and Committees](#)

YOUTH SERVICES



Our **Youth Service Directory** provides many helpful information and resources for Youths in San Benito County.



San Benito County's One-Stop Career Center

Providing employment and training services through a single delivery system.

[More About Us](#)

NEWS AND HIGHLIGHTS:

**San Benito County
Workforce Development Board**
is updating its Local Plan & Regional 2-Year Plan

[2-Year Plan Public Notice](#)

[MORE INFORMATION](#)

COMMUNITY ACTION BOARD

Job Search – The One-stop has many in house computers that are available to access [CalJobs](#), [Monster](#), [Career Builder](#) and many more employment websites.

Job Search Workshops – Job Search Workshops, offered at the One-Stop Career Center teach techniques that help people find their own jobs.

San Benito County Workforce Development Board

[Click here](#)



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San Benito County
Prosperity Grows Here
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OUR PARTNERS:

One-Stop partners include many businesses in or around San Benito County.

[Our Partners List](#)

JOB OPENINGS:

Get a complete job listing from local Job Bank, state, national and international websites.

[Find a Job](#)

CONTACT US:

Contact us for more information and services from the One-Stop Career Center.

[Contact Us](#)

This WIA Title I- financially assisted program or activity is an equal opportunity employer/program. Auxiliary aids and services are available upon request to individuals with disabilities.

QUICK JUMP TO...

America's **JobCenter**
of CaliforniaSM

San Benito County Workforce Development Board

is updating its Local Plan & Regional 2-Year Plan

The San Benito County Workforce Development Board is holding additional listening sessions and invites you to provide feedback for the development of the two-year Local Workforce Development Plan Update. Your participation and input is critical to developing a plan that is responsive to the workforce needs of our community. Review the current plan at: hhsa.cosb.us/wdb/

Wednesday, December 19, 2018
America's Job Center of California
1111 San Felipe Road, Suite 107 Hollister, CA 95023

We need to hear from local service providers and community members on services benefiting these areas:

- **10:30-11:15 A.M. - Child Support Services** Strengthening partnerships with local child support agencies to serve non-custodial parents
- **11:15 - 12:00 P.M. - Region Re-entry Planning Forum** Strategies to improve labor market outcomes for formerly incarcerated and other justice involved individuals
- **1:30-2:15 P.M. - English Language Learners, Foreign Born Individuals & Refugees** Developing strategies to strengthen services to English language learners, foreign born individuals and refugees
- **2:15-3:00 P.M. - CalFresh Employment & Training** Developing workforce system partnerships with CalFresh employment and training programs

For additional Services visit us at: America's Job Center of California
1111 San Felipe Road, Suite 107, Hollister, CA 95023 * (831) 637-5627



America's JobCenter
of CaliforniaSM

**RSVP via E-Mail: rsoto@cosb.us, Phone: (831) 637-5627 or
online at: <http://www.surveygizmo.com/s3/4631420/WDB>**



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Some conditions may apply. For TTY access call: (831) 637-3265



San Benito County La Mesa Directiva de Desarrollo de la Fuerza Laboral

esta actualizando su plan local y regional de 2-años

La Mesa Directiva de Trabajos del condado de San Benito esta conduciendo reuniones y los invita para escuchar sus comentarios para el desarrollo del plan de dos años. Su participación es importante para el desarrollo del plan de trabajos que es responsiva a las necesidades de la comunidad. Revisa el plan actual:
hhsa.cosb.us/wdb/

Miércoles, 19 de diciembre de 2018
America's Job Center of California
1111 San Felipe Road, Suite 107 Hollister, CA 95023

Necesitamos escuchar de proveedores de servicios y miembros de la comunidad sobre servicios de estas areas:

- **10:30-11:15 A.M. - Servicios de manutención infantil:** Fortalecimiento de las alianzas con agencias de manutención de menores para proveer a padres sin custodia
- **11:15 - 12:00 P.M. - Foro para personas que fueron** anteriormente encarcelados en libertal condicional: Estrategias para mejorar empleos para personas que fueron anteriormente encarcelados
- **1:30-2:15 P.M. - Estrategias para mejorar servicios para Estudiantes** del idioma inglés, individuos nacidos en el extranjero y refugiados
- **2:15-3:00 P.M. - Formación laboral de CalFresh:** Desarrollar asociaciones de Sistema de fuerza laboral con el programa de CalFresh

Para mas información: America's Job Center of California
1111 San Felipe Road, Suite 107, Hollister, CA 95023 * (831) 637-5627



America's **JobCenter**
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WIOA Regional and Local Plan Modifications

Overview and Stakeholder Listening Session
San Benito County Workforce Development Board
December 19, 2018

Planning Forums

- › 10:30-11:15 A.M. – Child Support Services Strengthening partnerships with local child support agencies to serve non-custodial parents
- › 11:15 – 12:00 P.M. – Region Re-entry Planning Forum Strategies to improve labor market outcomes for formerly incarcerated and other justice involved individuals
- › 1:30-2:15 P.M. – English Language Learners, Foreign Born Individuals & Refugees
- › Developing strategies to strengthen services to English language learners, foreign born individuals and refugees
- › 2:15-3:00 P.M. – CalFresh Employment & Training Developing workforce system partnerships with CalFresh employment and training programs

Why are the plans being modified?

- › Under WIOA, a biennial update of regional and local plans is required in order to ensure plans remain current and account for "changes in labor market and economic conditions or in other factors affecting the implementation of the local plan" (29 U.S. Code § 3123).
- › The California Workforce Development Board (State Board) has made changes to the State Plan which require that Local Boards update their plans to keep them consistent with the policy direction of the State Plan.

New state level partnerships (requiring local/regional plan alignment)

- › California Department of Social Services (CDSS), the County Welfare Directors Association (CWDA), and the CWA with the goal of improving labor market outcomes for all recipients of CalFresh
- › California Department of Child Support Services (DCSS) with the goal of improving labor market outcomes for unemployed, underemployed, and payment-delinquent non-custodial parents

New state level partnerships, continued

- › Updated Dept. of Rehabilitation partnership agreement which includes new language about how workforce, DOR, and additional Competitive Integrated Employment (CIE) partners will collaborate to create more CIE opportunities for Californians with intellectual and developmental disabilities.
- › California Department of Corrections (CDCR), the California Prison Industry Authority (CALPIA), and the California Workforce Association (CWA), with the goal of improving labor market outcomes of the state's formerly-incarcerated population.

Required components for the local plan update

Descriptions of:

- › Coordination of services for CalFRESH recipients
- › Coordination of services with local Child Support Agency
- › Strategies to enhance Competitive Integrated Employment
- › Services for English language learners, the foreign born and refugees

Required components for the regional plan update

Descriptions of:

- › Efforts to align, coordinate, and integrate reentry and workforce services for the formerly incarcerated and other justice-involved individuals
- › Compliance with state requirements pertaining to Multi-Core Craft Curriculum (MC3) pre-apprenticeship partnerships.
- › Required regional self assessment using Indicators of Regional Coordination and Alignment

Community Engagement

- › After hours "listening session"– November 8, 2018
- › Required outreach to state's "Directory of Planning Partners"
- › List of required partners by subject area
- › Public posting of meeting notices on website, in AJCC, and lobby locations
- › Notify the state board of meeting schedule, which will be posted on State website
- › 30 day public comment period on draft plans

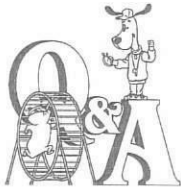
Community Engagement

- › How can we partner more efficiently?
- › What does an effective referral process look like to you?
- › How can there be effective communication for follow-up?
- › What are some proven strategies to engage clients?
- › What type of services are effective for clients?
- › Other comments?

Next Steps

- ▶ Initial input can be shared electronically:
 - Deadline: 1/14/2019
 - Send your comments to earreola@cosb.us
 - Subject line: "Local WIOA Plan Update"
- ▶ 30 day public comment period on draft plan, most likely in February 2019

Questions?



*For more information, please contact
Enrique Arreola at (831) 634-4918 or
Sylvia Jacquez at (831) 637-9293*





San Benito County Workforce Development Board (WDB)

Date: Wednesday, December 19, 2018 - Time: 1:30 p.m.

SBC America's Job Center, 1111 San Felipe Road #107, Hollister, CA 95023

English Language Learners, Foreign Born Individuals & Refugees

Name (Please Print)	Organization or Company
1. Randy Brown	Carillon
2.	
3.	
4.	
5.	
6.	
7.	
8.	
9.	
10.	
11.	
12.	
13.	
14.	



San Benito County Workforce Development Board (WDB)

Date: Wednesday, December 19, 2018 - Time: 10:30 a.m.

SBC America's Job Center, 1111 San Felipe Road #107, Hollister, CA 95023

Child Support Services

Name (Please Print)	Organization or Company
1. Judith Munte	College Career Transitions/SFSU
2. Jamie Murray	Child Support Services ^{SB/SC} Regional
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San Benito County Workforce Development Board (WDB)

Date: Wednesday, December 19, 2018 - Time: 11:15 a.m.

SBC America's Job Center, 1111 San Felipe Road #107, Hollister, CA 95023

Region Re-Entry Planning Forum

Name (Please Print)	Organization or Company
1. Judith Munte	CCTP / CS9
2. Renee Hankla	SBC Probation
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San Benito County Workforce Development Board (WDB)

Date: Wednesday, December 19, 2018 - Time: 2:15 p.m.

SBC America's Job Center, 1111 San Felipe Road #107, Hollister, CA 95023

CalFresh Employment & Training

None

Name (Please Print)	Organization or Company
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Workforce Development Board

Listening Session

Child Support Services

December 19, 2018 at 10:30 a.m.

Attendance: There were 2 individuals that attended this listening session (see sign-in sheet)

Enrique Arreola opened the Listening session at 10:34 a.m. by welcoming everyone and highlighting the purpose of the Listening Session. Introductions were made by everyone in attendance. Enrique gave an overview of the purpose of these listening sessions and how they play a role in our Local and Regional 2-year Plan update. He also provided an overview of the SBC Workforce Development Board. Enrique shared information from the first session that was held on November 8, 2018.

Enrique reviewed the power point presentation

Questions:

- How can we partner more efficiently?**
- What does an effective referral process look like to you?**
- How can there be effective communication for follow-up**
- What are some proven strategies to engage clients?**
- What type of services are effective for clients?**

Responses:

- Jamie shared that we are currently working to update the referral process. The referral form and introduction letter are getting updated. This has been presented to the Law Commissioner for approval. Child Support staff will be visiting the America's Job Center (AJCC) to learn more about the services available. AJCC staff will also have a better understanding with Child Support. The referrals made to AJCC will need to be monitored. Jamie shared that there are steps the non-custodial parents can take to reduce the driver's license suspensions.
- Judith shared information on programs offered at San Francisco State.
- Reports identify population of non-custodial parents.
- Released from Jail
- Voluntary to opt in for programs
- Provide brochure on Child Support Services
- DMV fee for license suspension.
- Provide incentives to engage them

Other comments?:

- Have compromise of arrear payments with the State
- Add link on websites
- Place a television in the lobby for various announcements

The Listening Session was concluded at 11:15 a.m.

Workforce Development Board
Listening Session
English Language Learners,
Foreign Born Individuals & Refugees

December 19, 2018 at 1:30 p.m.

Attendance: There was 1 individual that attended this listening session (see sign-in sheet)

Enrique Arreola opened the Listening session at 1:35 p.m. by welcoming everyone and highlighting the purpose of the Listening Session. Introductions were made by everyone in attendance. Enrique gave an overview of the purpose of these listening sessions and how they play a role in our Local and Regional 2-year Plan update. He shared information from the first session that was held on November 8, 2018.

Enrique reviewed the power point presentation

Questions:

- How can we partner more efficiently?**
- What does an effective referral process look like to you?**
- How can there be effective communication for follow-up**
- What are some proven strategies to engage clients?**
- What type of services are effective for clients?**

Responses:

Randy reported there are 5 English as a Second Language sites. They are working with the Migrant Center to start a class in the Spring of 2019.

They are also working on starting an Entrepreneurial class with Pesaro.

- Gavilan College is doing very well marketing
- Refer many students to services
- Jointly work with Partners
- Book a time to conduct presentation
- Provide on-site presence at the AJCC
- All participants to know about the ELL Program
- Refer to Gavilan College
- Currently no referral in place
- Conduct Presentation to On-Site AJCC Partners (Victor)
- Ask to see how students have learned about the program and connect with those partners
- Formalize a referral form
- Students are helping the program by having student recruiters
- Give contact information of current students
- Peer to Peer encouragement
- Peer to Peer marketing
- Word of Mouth is great
- Grocery store recruitment

- Focusing on student's progress
- Provide guidance and support
- Pay for books and parking passes
- Incentives
- Provide Peer Support

Other comments:

- Would like to have a regular schedule on updated information of services

The Listening Session was concluded at 2:10 p.m.

Workforce Development Board

Listening Session

Region Re-Entry Services

December 19, 2018 at 11:15 a.m.

Attendance: There were 2 individuals that attended this listening session (see sign-in sheet)

Enrique Arreola opened the Listening session at 11:18 a.m. by welcoming everyone and highlighting the purpose of the Listening Session. Introductions were made by everyone in attendance. Enrique gave an overview of the purpose of these listening sessions and how they play a role in our Local and Regional 2-year Plan update. He also provided an overview of the State's Prison2Employment (P2E) initiative. Enrique shared information from the first session that was held on November 8, 2018.

Enrique reviewed the power point presentation

Enrique provided and overview of the P2E initiative:

- \$34 million
- 2 stages for releasing funds (Planning runs from Now until May 2019 and Implementation)
- 14 regions
- Mid-Peninsula Region may receive \$150,000 for planning and \$1.2-2 million for implementation
- SBC share will be approximately \$16,000 and will be discussing baseline minimum for implementation
- Services expected to be provided by next fiscal year
- Lead will be NOVA WDB
- Services to be operated by non-profit organizations (possibly, Gavilan College, Sun Street Center, Work or Training Alternative, Goodwill)

Questions:

- **How can we partner more efficiently?**
- **What does an effective referral process look like to you?**
- **How can there be effective communication for follow-up**
- **What are some proven strategies to engage clients?**
- **What type of services are effective for clients?**

Responses:

- Determine what is more fruitful
- Get everyone in the same room together (ex. Jail captain, discuss jail programs, AB 109 partners)
- Gavilan College is meeting with 100+ inmates
- Create a referral form and sent out to all partners involved
- Case management system (Compass)
- View only access to providers
- No paper referrals
- Tracks Data
- Pick up when released from jail

- In-Custody Case Manager for life skills
- Peer Mentor to bridge the gap
- Use Root & Rebound
- Re-Entry classes for In/Out of Custody
- Hold focus discussions
- Re-Entry groups/support groups

Other comments?:

- Judith stated it is important to provide training as early as possible.
- Also to engage young people/adults in training and education
- Question posed if there are any plans for Youth Re-Entry

The Listening Session was concluded at 12:10 p.m.

Workforce Development Board
Listening Session
CalFRESH
Employment & Training Services

December 19, 2018 at 2:15 p.m.

Attendance: No attendees (see sign-in sheet)



County of San Benito

DEPARTMENT OF CHILD SUPPORT SERVICES

JAMIE MURRAY, DIRECTOR

2320 TECHNOLOGY PARKWAY
HOLLISTER, CA 95023
(866) 901-3212
FAX (831) 636-4134

Attention Parent: _____

The court has ordered you to seek employment. Enclosed you will find a Referral to America's Job Center of California and (2) Work Search Reports (make copies as needed). For your convenience, we have also included a map and directions to America's Job Center of California in San Benito County, as well as their current Workshop Schedule.

In order to be in compliance with your Seek Work Order, you must do the following:

1. Take your Referral Form to America's Job Center of California and sign up for free employment-seeking services. A job counselor will be assigned to assist you. The counselor will verify your participation by signing off on your referral form.
2. Make as many contacts with employers as possible and search for work in a realistic and responsible manner.
3. Turn in one Seek Work Report to our office every other Friday, listing at least 10 places that you have applied for a job. Only list employers that you have turned in an application to. Phone calls ARE NOT an acceptable form of work search. Completed Work Search Reports can either be dropped off or mailed to our office, located at: 2320 Technology Parkway, Hollister, California 95023.
4. When you become employed, contact our office immediately and provide us with the name and contact information for your employer. Enclosed are a couple of payment coupons so that you can mail your child support payments directly to the State Disbursement Unit (SDU) while you are looking for work.
5. Appear at your Court Review Hearing, which has been scheduled for: _____.
(date)

Be sure to bring your completed America's Job Center of California Referral Form with you.
(*Failure to appear at your review hearing will result in a warrant being issued)

Please call us at: (866) 901-3212 if you have any questions.

America's JobCenter of CaliforniaSM

1111 San Felipe Road, Suite 107, Hollister, CA95023
Office: (831) 637-JOBS (5627) ● (831) 637-9293 ● FAX (831) 637-0996

[Please complete and include all required attachments and submit via interoffice mail, Attn: Sylvia Jacquez at the
America's Job Center of California]

Date:

Client Name:

Phone:

Address:

Language:

Minimum number of hour's participation is required per week:

Activity:

- ☐ Job Search Only ☐ Orientation ☐ Job Readiness Workshops
☐ Assessments ☐ Resume Assistance ☐ Subsidized Employment
☐ Individual Training Account (Vocational)
☐ Other (please indicate):

If the client is required to job search, how many hours per week are required?

Please indicate if the client is receiving the following supportive services:

- ☐ Childcare ☐ Transportation ☐ Clothing ☐ Other (list):

Comments:

Name & Signature of Referring Agency:

Date:

***To be completed by the America's Job Center Staff ***

- ☐ Accepted ☐ Denied ☐ Pending

Activity Enrolled: Start Date: End Date:

Activity Enrolled: Start Date: End Date:

Activity Enrolled: Start Date: End Date:

AJCC Staff Signature:

Date:



**ADA / Equal Opportunity Employer / Program Auxiliary Aids and Services are
available upon request to individuals with disabilities.
TTY access call: (831) 637-3265**

